

# Look for . . . 'Regulated by RICS'

for your peace of mind  
and protection

This leaflet outlines just some of the reasons  
why you should choose an RICS regulated firm  
and the key benefits that sets them  
apart from other firms.



**RICS**

the mark of  
property  
professionalism  
worldwide

Regulation

# ‘Regulated by RICS’ – for your peace of mind and protection

**RICS is the leading organisation of its kind in the world for professionals in property, construction, land and related environmental issues. Governed by a Royal Charter, it means that first and foremost RICS has a duty to act in and protect the public interest.**

When engaging a firm ‘Regulated by RICS’, it is reassuring to know that as well as providing the service you need, it is also regulated by a world renowned and respected professional body.

In a world where people, governments, banks and commercial organisations demand greater transparency and certainty of professional standards and values, attaining RICS status is the recognised mark of property professionalism.

Looking for the designation ‘Regulated by RICS’ after a firm’s name offers you unrivalled security and expertise right through the cycle.



“*Being an RICS regulated firm benefits everyone. It provides further reassurance to our clients that professional standards are at the heart of the services we offer, and monitored by a highly respected regulatory body*”

Richard White, Technical Director,  
Countrywide Surveying Services.

## At a glance –

### The advantages of using a firm ‘Regulated by RICS’



**CONFIDENCE** – because regulated firms follow RICS Rules of Conduct (monitored by RICS Regulation), you know they are acting in **your** interest and committed to maintaining the highest levels of professional and ethical standards.



**PROFESSIONALISM** – you can be sure of clear, impartial and expert advice from qualified professionals.



**SECURITY** – you have the comfort of knowing that the firm:

- has a recognised procedure in place to help resolve any complaint as fairly and efficiently as possible
- provides consumer access to **free** independent redress
- has Professional Indemnity Insurance (PII) to protect you should you need to make a claim.



**CLIENT CARE** – firm members and staff regularly update their skills and knowledge to ensure customers are treated fairly and receive the best possible service.

### Finding a firm ‘Regulated by RICS’

RICS regulated firms can be easily identified by the words ‘Regulated by RICS’ used on their business letterheads and advertising material. You can also carry out a search at:

**[www.ricsfirms.com](http://www.ricsfirms.com)**

**RICS**the mark of  
property  
professionalism  
worldwide

# Regulation

**RICS HQ**

Parliament Square  
London SW1P 3AD  
United Kingdom

**Worldwide media  
enquiries:**

E [pressoffice@rics.org](mailto:pressoffice@rics.org)

**Contact Centre:**

E [contactrics@rics.org](mailto:contactrics@rics.org)  
T +44 (0)870 333 1600  
F +44 (0)20 7334 3811

**Advancing standards in land, property and construction.**

RICS is **the world's leading qualification** when it comes to professional standards in land, property and construction.

In a world where more and more people, governments, banks and commercial organisations demand greater certainty of **professional standards and ethics**, attaining RICS status is the recognised **mark of property professionalism**.

Over **100 000 property professionals** working in the major established and emerging economies of the world have already recognised the importance of securing RICS status by becoming members.

RICS is an **independent** professional body originally established in the UK by Royal Charter. Since 1868, RICS has been committed to setting and upholding the **highest standards of excellence and integrity** – providing **impartial, authoritative advice** on key issues affecting businesses and society.

RICS is a **regulator** of both its individual members and firms enabling it to **maintain the highest standards** and providing the basis for **unparalleled client confidence** in the sector.

RICS has a worldwide network. For further information simply contact the relevant RICS office or our Contact Centre.

**Europe****United Kingdom**

Parliament Square  
London SW1P 3AD  
United Kingdom

T +44 (0)870 333 1600  
F +44 (0)20 7334 3811  
[contactrics@rics.org](mailto:contactrics@rics.org)

**Asia**

Room 1804  
Hopewell Centre  
183 Queen's Road East  
Wanchai  
Hong Kong

T +852 2537 7117  
F +852 2537 2756  
[ricsasia@rics.org](mailto:ricsasia@rics.org)

**Americas**

The Lincoln Building  
60 East 42nd Street  
Suite 2918  
New York, NY 10165  
USA

T +1 212 847 7400  
F +1 212 847 7401  
[ricsamericas@rics.org](mailto:ricsamericas@rics.org)

**Oceania**

Suite 2, Level 16  
1 Castlereagh Street  
Sydney  
NSW 2000  
Australia

T +61 2 9216 2333  
F +61 2 9232 5591  
[ricsoceania@rics.org](mailto:ricsoceania@rics.org)

**Rest of Europe**

Rue Ducale 67  
1000 Brussels  
Belgium

T +32 2 733 10 19  
F +32 2 742 97 48  
[rics europe@rics.org](mailto:rics europe@rics.org)

**Africa**

PO Box 3400  
Witkoppen 2068  
South Africa

T +27 11 467 2857  
F +27 86 514 0655  
[ricsafrica@rics.org](mailto:ricsafrica@rics.org)

**Middle East**

Office F07, Block 11  
Dubai Knowledge Village  
Dubai  
United Arab Emirates

T +971 4 375 3074  
F +971 4 427 2498  
[ricsmiddleeast@rics.org](mailto:ricsmiddleeast@rics.org)

**India**

48 & 49 Centrum Plaza  
Sector Road  
Sector 53, Gurgaon – 122002  
India

T +91 124 459 5400  
F +91 124 459 5402  
[ricsindia@rics.org](mailto:ricsindia@rics.org)